



Faculty: FACULTY OF TELECOMMUNICATIONS AND MANAGEMENT

Department: INFORMATION TECHNOLOGIES

Professional Field: 5.3. COMMUNICATION AND COMPUTER ENGINEERING

Specialty: COMPUTER TECHNOLOGIES

Educational-qualification degree: BACHELOR

LEARNING COURSE DESCRIPTION

1. **Course title:** *E- crisis management*

2. **Course code:** B.42.055.2

3. **Type of the course:** elective

4. **Level:** bachelor

5. **Year of study:** forth

6. **Semester:** seventh

7. **Number of credits:** 6

8. **Name of the lecturer (s):** Assoc. Prof. D.Sc. Dragomir Krastev

9. **Course learning outcomes:**

The aim of the course is: to educate students about the process of preparation, prevention and actions in the case of crisis situations and crisis of different nature.

Students who have completed their training in the discipline must acquire:

Basic knowledge: a basic concept related to the crisis, crisis management, crisis management systems, the role of high technologies and the media in the rising and developing of crisis situations

Practical skills: are focused on the participation in situational plays in connection with the resolution of unconventional crises; the cases that have arisen during the working process and handling of the normative documents in the defined sphere.

Competencies: After successful completion of the course, students should be able to:

- explain concepts related to crisis resolution ;
- use the high-tech toolkit in the event of crisis;
- resolve the issues at crisis on operational and tactical levels.

10. **Teaching methods:**

The lectures are conducted in the classical way as the students get acquainted with the material. The statements are illustrated with examples that make it easier for students to work in the exercises. The lectures are illustrated with graphic and video material, which is presented through presentations using a multimedia projector and supplemented with examples in a concrete real implementation.

11. **Prerequisites:**

The inputs are acquired knowledge of: A basic of the Information Technology, Security Basic, etc.

12. **Course contents:**

The discipline forms basic knowledge of main concepts in the field of the crisis management. All training is structured in the form of theoretical material, case studies, role plays and test tasks.

Tasks during the training are limited to:

- ✓ *Acquaintance with the main theoretical concepts;*
- ✓ *Acquiring knowledge of crisis management of unconventional nature;*
- ✓ *Developing analytical capabilities to assess the nature and scale of crisis situations;*
- ✓ *Upgrading of the conceptual instrument related to the discipline with the taken tasks from the practice.*

13. Bibliography:

Basic literature:

Кръстев, Д. Управление при кризи-комуникационни и информационни системи, Сноумод. 2020.

Маринов, Р. Кризисен мениджмънт /информационни стратегии и интернет платформи/, С. 2015.

Additional literature:

Гоцев, Г. Национална система за управление при кризи. Участие на МВР в управлението при кризи, С. 2017.

Денчев, Ст. Информация и сигурност, С. 2019

Иванов, М. Информационни технологии при вземане на решение, В: Сб-к доклади „Актуални проблеми на сигурността“, Т-1, В.Т. 2019 г.

14. Assessment methods and criteria: The final assessment is based on the points obtained during the semester, the correspondence between the number of points and the assessment of the sixth-point system is presented in Table 1. On the announced examination date, for completion of the final grade, the students develop in writing one or two questions from the discipline syllabus, solve a case study and a practical task.

Table 1.

Number of points	Assessment According to the 6-point Scale System
0 – 10	Fail 2 (F)
11 – 20	Fail 2 (FX)
21 – 26	Satisfactory 3.00 (E)
27 – 31	Satisfactory 3.00 (D)
32 – 40	Good 4.00 (C)
41 – 48	Very good 5.00 (B)
over 49 points	Excellent 6.00 (A)

15. Language of instruction: Bulgarian/English